PABLO SEBASTIÁN VOLPE

IT INFRASTRUCTURE TECH LEAD

PERSONAL INFORMATION

- **First Name:** Pablo Sebastián
- **Surname:** Volpe da Silva
- **Birth Date:** 01/06/1987
- **Place of birth:** Fray Bentos - Uruguay
- **Citizenship:** Italian - Uruguayan
- **Marital Status:** Married
- **Driver License:** European (Cat. B, AM, A1)
- **Languages:** Spanish (native), English (B2), Italian (B1)

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EXPERIENCE

CCoE Service Manager at AST (Government of Aragon)

May 2025 - Current • SIRT SECURITY SERVICES FDO SL - Zaragoza - Spain

Reporting to CCoE Manager

Responsibilites:

- *Define standards, processes, and best practices for the organization's cloud adoption and architecture.*
- *Review, validate, and technically challenge architecture proposals from multiple vendors and development teams.*
- *Provide strategic and technical guidance on complex cloud modernization and digital transformation initiatives.*
- *Champion DevOps practices, Infrastructure as Code (IaC), and deployment automation.*

Relevant achievements:

- *Defined cloud governance models and FinOps strategies to optimize public and private cloud costs.*
- *Successfully coordinated with critical architecture, security, and IT operations teams to mitigate operational risks.*
- *Oversaw observability, business continuity, and Quality of Service (QoS) across multi-vendor (AWS and Azure) cloud environments.*

Team Lead Infrastructure Engineering

August 2016 - May 2025 • ENTAIN SERVICES IBERIA SL (Entain Group) - Barcelona - Spain

Reporting to Managing Director until 2022 and to Head of End User Services since 2023

Responsibilities:

- On-premises and *cloud infrastructure management.*
- *Networking.*
- *Help-desk support.*
- *Integration of payment methods for LATAM.*

Relevant achievements:

- *IT Operations & Expansions: Launched a new office from scratch, managed local IT for the Barcelona branch, upgraded network blueprints, and supported 180 remote users during the pandemic.*

Relevant achievements:

- ***Corporate Migrations & Leadership:*** *Led engineering teams to relocate a data center to Uruguay and seamlessly migrate legacy systems, user tools, reporting tools, and AWS blogs to the corporate environment.*
- ***Cloud & Payment Integrations:*** *Deployed a high-availability AWS/Kubernetes payment solution handling 12,000 daily requests, and coordinated global teams to integrate LATAM payment methods.*

Co-Founder - Chief Technology Officer

March 2021 - May 2025 • ZOEGA LTD (Start-up) - El Prat de Llobregat - Spain

Reporting to CEO

Responsibilities:

- *Software requirements analysis.*
- *Responsible for cloud infrastructure.*
- *Software architecture design.*
- *Integration of payment processors.*
- *Team management*

Relevant achievements:

- ***Leadership & Product Strategy:*** *Oversaw an 11-person cross-functional team across Development, Design, Product, and Marketing, including the daily management of 5 developers and analyzing product requirements.*
- ***Cloud Architecture & DevOps:*** *Deployed a complete AWS cloud infrastructure for dev, staging, and prod environments, establishing automated deployment processes.*
- ***Vendor & Business Management:*** *Initiated contact and negotiated financial conditions with payment providers to support business operations.*

EXPERIENCE

System Administrator

May 2012 - June 2016 • GOMIFER S.A. (GVC Holdings PLC - Currently Entain Group) - Montevideo - Uruguay

Reporting to IT Manager

Responsibilities

- *Server administration (Windows Server 2012 - Microsoft Hyper-V, Linux).*
- *Configuration of Workstations (Windows 7, Windows 10, macOS).*
- *Administration of Google G Suite and Office 365.*
- *AWS and Microsoft Azure management.*
- *Hosting, domain and DNS management.*
- *Networking, VoIP, CCTV.*
- *Help-Desk tasks.*

Relevant achievements:

- ***Systems & Infrastructure:** Deployed Active Directory, File Servers, secure Radius Wi-Fi, and ticketing/support systems (FreshDesk, Redmine).*
- ***Expansions & Migrations:** Managed a 120-user office relocation, established a new branch, and migrated 200 G Suite accounts to Office 365 in 30 days.*
- ***Cloud & Integrations:** Implemented an AWS-hosted payment solution (Boleto Release) synchronized with on-premises infrastructure*

Production Coordinator

March 2011 - March 2012 • ECOLED S.A. - Montevideo - Uruguay

Reporting to Business Owner

Responsibilities:

- *Assembly of LED luminaires.*
- *Organization and management of resources*
- *Installation and maintenance of giant LED screens.*

Field Service Technician (ATM & Printers)

January 2008 - March 2011 • AT SRL - Montevideo - Uruguay

Reporting to IT Director

Responsibilities

- *Installation, repair, and maintenance of "Perto" deposit machines, self-service ATMs, and cash and coin dispensers.*
- *Repair and maintenance of inkjet and laser printers (HP, Lexmark, Kyocera, Xerox, and Canon).*
- *Preventive maintenance of servers in bank branches.*

Field Service Technician (ATM)

October 2006 - December 2007 • GEOCOM S.A. - Montevideo - Uruguay

Reporting to CS Supervisor

Responsibilities

- *Installation, repair and maintenance of "Itautec" deposit machines, self-service ATMs, and cash and coin dispensers.*

EDUCATION

Technical Diploma in Networking and Telecommunications (Tertiary)

2010 • Instituto Tecnológico en Informática - UTU - Montevideo - Uruguay

Secondary Technical Education in Computer Science

2003 - 2005 • Escuela Técnica Pedro Blanes Viale - UTU - Mercedes - Uruguay

COURSES AND CERTIFICATIONS

- **Terraform on AWS**
  April 2026 • INAEM CTA - Zaragoza - Spain
- **Advanced Architecting on AWS**
  Diciembre 2025 • CAS Training - Spain
- **Italian Course (B1 - B2)**
  October 2021 - Current • Il Laboratorio Italiano - Spain
- **Scrum Master**
  July 2021 • Vitae Consultores - SCRUM MANAGER® - Spain
- **MS-900 - Microsoft 365 Fundamentals**
  July 2021 • Microsoft - Certiport
- **Project Direction and Management using the PMI® Methodology**
  February 2021 • Vitae Consultores - Spain
- **AZ-900 - Microsoft Azure Fundamentals**
  February 2021 • Microsoft - PUE - Barcelona - Spain
- **Google Cloud Platform Fundamentals: Big Data & Machine Learning**
  April 2020 • PUE - Barcelona - Spain
- **Google Cloud Platform Fundamentals: Core Infrastructure**
  April 2020 • PUE - Barcelona - Spain
- **System Operations on AWS**
  January 2020 • Global Knowledge - Madrid - Spain

***All the academic achievements and relevant certifications are available online for the review.**